



The SERG Restaurant Group has been proudly delivering Coastal Hospitality for over 35 years here in The Lowcountry. Throughout that time our guests have come to trust our quality and consistency and we intend to continue to exceed expectations in this heightened time of awareness in relation to the COVID-19 Coronavirus.

We want to take this opportunity to let you know of the policies and procedures we have put in place surrounding COVID-19/Coronavirus.

WHAT WE KNOW:

According to the CDC, "Coronaviruses are generally thought to be spread from person-to-person through respiratory droplets. Currently there is no evidence to support transmission of COVID-19 associated with food."

WHAT WE'RE DOING:

- Closely monitoring the advice and guidance from Beaufort County and South Carolina DHEC, the Centers for Disease Control (CDC) and the World Health Organization (WHO).
- Educating our employees on preventative measures provided by the CDC and best practices from the National Restaurant Association.
- Increasing the frequency and extent of our cleaning practices, such as additional wipe downs of all hard surfaces including the kitchen, bathrooms, bars, and dining rooms.
- Implementing heightened sanitation and hand-washing procedures for all employees.
- Discouraging all personal contact within our restaurants, including shaking hands.

WHAT WE ENCOURAGE GUESTS TO DO:

- Wash your hands frequently and use a paper towel to dry.
- Avoid touching eyes, nose and mouth.
- Avoid close contact with people who are sick.
- Stay home when you are sick.
- Cover your nose and mouth when you cough or sneeze with a tissue, and then dispose of the tissue.

We take the sanitation and cleanliness of our restaurants seriously each and every day of the year and are proud to have team members who embrace our high standards on every shift. Our restaurants will continue to operate at the highest levels of cleanliness and you can expect that our focus will not shift in the coming weeks. Our restaurants will continue to be of service to you and your family's needs, whether dining in, taking out, ordering delivery or stocking up on fresh frozen scratch made meals at SERG Takeout Kitchen, we strive to accommodate all needs in a safe and nutritional manner no matter the circumstance.

Thank you for your support of our restaurants, team members, partners and our families during these challenging times. Your health and that of our team members will remain a priority in everything that we do.

Alan Wolf
President SERG Restaurant Group